

Terms and conditions video consultations

Payment is due prior to your Video consultation:

- receive a text link from Billink
- fill out card details via link.

An email link will be sent prior to the appointment time.

Please ensure your device's video and microphone are working prior to consult.

As we cannot do a physical examination, we cannot safely manage certain conditions including the following:

Ear symptoms.

Testicular issues.

Urine infections in children (Under 16) males and pregnant women.

Young children with a temperature over 38 degrees.

Management of certain mental health concerns.

Issue reports or certification that require a physical exam e.g. Drivers Licence medicals.

Routine prescriptions can be issued, the following items will not be issued:

Controlled drugs, drugs listed as potential drugs of abuse,

Examples are: Benzodiazepines, codeine, morphine, modafinil, pregabalin, sleeping tablets, heroin substitutes.

All prescribing will be at the Doctors discretion.